



Customer Service Representative/ Inside Sales – Itasca, IL

We are looking for customer service professionals who have desire, passion and history of outstanding Inside Sales/Customer Service to join our team in Itasca, IL.

Are You The One?

Inside Sales is all about the customer experience. You can easily lose a sale by providing less than stellar customer service and by not following up on customer inquiries. Conversely, you can increase your sales by just being a little better or different in your customer service response, perhaps face to face communication vs. an email. If you are the one that enjoys interacting with customers to assist and guide them through the process and enjoy being an integral part of the sales team, then we want you.

Requirements:

- You have a strong history of order management
- You have a history of working with customers from start to finish in a long order management cycle
- You have knowledge of order entry enterprise systems
- Proven high level document control and management
- Strong attention to detail
- You have the ability to travel domestically
- You are a US Citizen
- You have a current US Passport (some Global travel required)
- You provide active customer service
- You are different, you are a solutions provider not an order taker
- You have at least an associate degree in business or business management

Who Are We?

We are NCAB Group Inc., a global leader in the Printed Circuit Board industry. We live and work by Quality First, Strong Relationships, Full Responsibility and Environmental sustainability, all which are very important to us.

What will we provide for you?

- An attractive above industry benefits, salary and bonus structure.
- Health, Dental, Life and Vacation benefits starts day one, no waiting period.
- An environment where you will be able to go on conquer and not be held back

So What's Next?

Take that step and send your resume for review and consideration to JobsUS@ncabgroup.com

EOE/M/F/Vet/Disabled